

## **Terms and Conditions for Customer Experience Survey / EDM Sign Up**

### **Promoter**

Sydney Fish Market Pty Ltd (ABN 24 064 254 306), 1 Bridge Road Glebe, NSW, 2037 (SFM).

### **Promotion Period**

The promotion runs monthly [on the 1<sup>st</sup> of each month commencing at 9.00am]. SFM reserves the right to alter the Promotion Period with prior notice.

### **Eligibility**

Open to NSW residents and visitors only. Employees of Sydney Fish Market, its retailers, staff, contractors, and their immediate families are not eligible.

### **Entry Method**

No purchase necessary. To enter, individuals must complete the survey and sign up to the Sydney Fish Market newsletter and opt in to communications at [www.sydneyfishmarket.com.au](http://www.sydneyfishmarket.com.au) within the promotional period.

### **Entry Limit**

One (1) entry per person.

### **Prize**

One (1) Sydney Fish Market gift card valued at \$[100]. Prize value is correct at time of printing.

### **Prize Conditions**

- The prize is not transferable, exchangeable, or redeemable for cash.
- The prize is subject to availability.
- If the prize becomes unavailable for reasons beyond the Promoter's control, SFM reserves the right to substitute a prize of equal or greater value.

### **Winner Selection**

This is a game of skill. The winner will be selected by Sydney Fish Market based on the merit of their entry. The winner will be notified by email at the address provided. If the winner does not respond within 7 days, SFM reserves the right to conduct a redraw.

### **Redemption**

The gift card must be redeemed online from Sydney Fish Market, 1 Bridge Road, Glebe NSW 2037, within one (1) week of the winner announcement. Unclaimed prizes will be forfeited. Lost, stolen, or damaged prizes will not be replaced. The prize cannot be used in conjunction with any other promotions or offers unless otherwise stated.

### **Verification**

SFM reserves the right to verify all entries and disqualify any entrant who tampers with the promotion process or submits an invalid entry.

**Liability**

To the extent permitted by law, SFM excludes all liability for any loss, damage, or injury in connection with this promotion or the prize. SFM reserves the right to amend, withdraw, or terminate this promotion at its sole discretion without prior notice.

**Privacy**

By entering, you agree that personal data submitted may be collected, used, and disclosed by SFM for the purposes of this promotion, including contacting the winner regarding prize collection. All personal data will be handled in accordance with SFM's Privacy Policy at [sydneyfishmarket.com.au/legal](http://sydneyfishmarket.com.au/legal).

**General**

The Promoter's decision is final and no correspondence will be entered into. This promotion is conducted in accordance with the laws of New South Wales and courts exercising jurisdiction there.